Phyllis Hayes 1906 Jackson Street Oakland CA 94612

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a consumer and I initially did not choose Sonic as a carrier. My nephew suggested that I use Sonic as for my personal internet because he uses them (he's also a tech guy) and he loves their service. I was using Xfinity as a provider for my phone and telephone. Xfinity kept going hiking their prices up - ridiculously higher (I can't see how AT&T or any other company would be different). Xfinity said they would reduce my price if I used their service to bundle my internet, phone and TV. The problem with that suggestion is that I already had so many problems with Xfinity. And I was calling them way too many times to fix one things or another. Also, I like the fact that I can call someone from Sonic (which I've probably done twice in the last 8 years or so since I've been with them) and I can talk to someone from the United States and not someone in India (who goes by the name of "Bob") who has an accent so heavy that I can barely understand him. I LOVE that Sonic is local. Sonic's price is competitive without gouging my pockets. I simply don't appreciate being pushed around and hijacked by GREEDY companies (Xfinity, Comcast, AT&T, etc.) and I certainly don't appreciate those large Goliath companies pushing smaller companies around so that they can line their greedy little pockets.

Finally, I'm not completely tech or business savvy, but I am smart enough to know that when companies like AT&T, etc. are not regulated, they run amok and the quality or services goes down and prices soar. Enough already!

Phyllis Hayes